# Facility Management
## ISO 41001:2018

Enrol in the foundation training of the basic elements of implementing and operating a facility management system (FMS) in your organisation During this training you will learn the key elements of a FMS such as the FM policy, FM strategy and FM plans etc. based on the ISO 41001 facility management – management standards.

1 Day                     $500 + GST

- Gain knowledge on the requirements of a FMS based on:
    - ISO 41001:2018 Facility Management Systems Requirements & Guidance
    - ISO 41011: 2018 - Vocabulary
    - ISO 41014:2018 - Development of FM Strategy

- Small groups to ensure maximum tutor interaction

- All our tutors are certified Lead Auditors, CAMA and FM practitioners

- Practical scenarios and focus on implementing and monitoring FMS performance
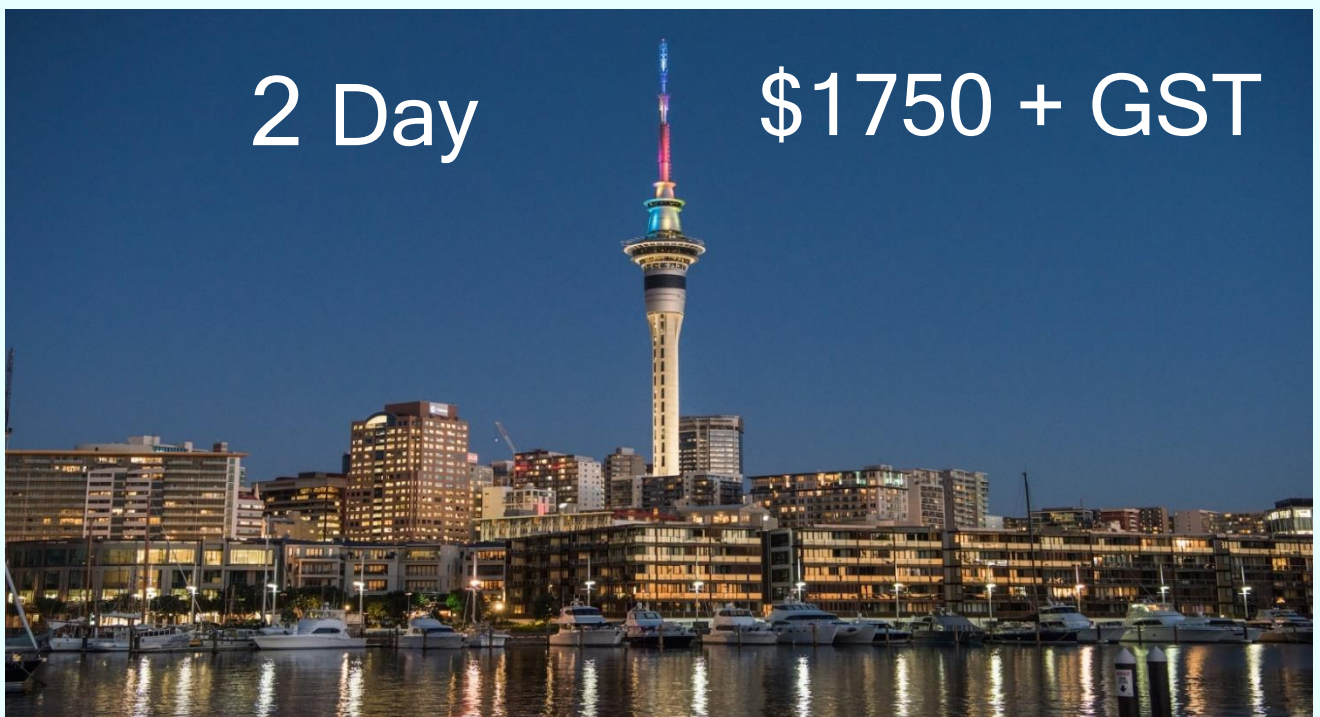
- All course materials provided

- Book Online – iqmgroup

Call +64 22 1701 471 or email Raymond raymond@iqmstrategies.com to enrol or find out more about in-house group training based on your organisation's requirements.

# Internal Auditor
## ISO 41001 / 19011 / 17021-11

Learn how to be an effective Internal Auditor of the ISO 41001 Facility Management System requirements in your own, or client organisation. On completion you will be able to conduct internal audits and support Lead Auditors for pre-ISO certification preparation or for implementing best practices to enhance your facility portfolio's value, minimise costs and risks through developing effective improvement plans.

## 2 Day          $1750 + GST

- Internationally recognised Certificate of Competence from Exemplar Global
  - ISO 41001:2018 Facility Management Systems Requirements & Guidance
  - ISO 17021-11:2018 Conformity assessment - Competence requirements for auditing and certification of FM systems
  - ISO 19011: Guidelines for Auditing Management Systems
- Small groups to ensure maximum tutor student interaction
- All our tutors are certified Lead Auditors, CAMA and FM practitioners
- Complimentary access to the Exemplar Global Work Style Assessment tool
- Exemplar Global online magazine and low-cost professional liability insurance
- All course materials provided
- Coffee on arrival then morning tea, lunch and afternoon tea provided
- To book: www.iqmgroup.org/book-online

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# IQM GROUP

## Lead Auditor
## ISO 41001 / 19011 / 17021-11

Learn how to be a competent auditor using techniques aligned to ISO 19011 and ISO 17021-11 for auditing ISO 41001 Facility Management Systems. Through our comprehensive 5-day course, you will gain confidence to plan and lead an audit team for evaluating management systems that optimises the performance, cost and risk of your facilities. Attendees must have completed the Foundation and Internal Audit Courses in the previous 12 months, before applying to attend this course.



5 Day          $3345 + GST

- Internationally recognised Certificate of Competence from Exemplar Global

    - ISO 44001:2018 Facility Management (FM)
    - Leading Management System Audit Teams (TL)
    - ISO 17021-11:2018 Competence requirements for auditing and certification of FM systems
    - ISO 19011: Guidelines for Auditing Management Systems

- Small groups to ensure maximum tutor student interaction
- All our tutors are certified Lead Auditors, CAMA and FM practitioners
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